Consultation on RTÉ’s Public Service Statement

Option Two: Open Questionnaire
Classification Details

Please complete if you are acting as a spokesperson for a group or organisation:

1: Name of group or organisation:

Write in

2: Contact address:

Write in:

______________________________________________

______________________________________________

______________________________________________
Please complete the below so that your answers can be grouped with those of people similar to yourself. Your answers will be held in confidence and will be used only for statistical purposes. If you do not fill in the classification section we cannot analyse your views as part of the consultation.

Please complete if you are providing your views in a private capacity:

1. Please specify your gender
   - Male
   - Female

2. Please select your age group
   - 18-24
   - 25-34
   - 35-44
   - 45-54
   - 55-64
   - 65-74
   - 75+
Please complete if you are providing your views in a private capacity:

3: Where do you live?

☐ Republic of Ireland  Go To Q4

☐ Northern Ireland

☐ Great Britain

☐ USA

☐ Canada

☐ Australia

☐ Other

All Others Go To Q5
4: If you live in the Republic of Ireland, where do you live?

- Co. Dublin
- Rest of Leinster
- Munster
- Connaught / Ulster
5: The next question is about the main income earner in your household. This usually refers to the “head of household” or the person with the largest income, whether from employment, pensions, state benefits, investments etc. Is the main income earner in your household?

- Working full time e.g. 30+ hours per week
- Working part time e.g. less than 30 hours per week
- Retired ...............................................................
- Unemployed less than six months ............
- Unemployed more than six months ............
- Not seeking employment.................................
- In full time education / student ......................
- Working in the home / housewife / carer
- I do not wish to state
6: What is the occupation of the main income earner or what was that person’s previous occupation?

- Casual work only
- Apprentice to a skilled tradesman / manual worker
- Semi-skilled or unskilled manual e.g. labourer, postman etc.
- Skilled manual e.g. hairdresser, security officer, lorry driver, etc.
- Skilled tradesman e.g. plumber, electrician, foreman
- Other manual work
- Catering / restaurant / bar work / shop assistant
- Clerical / administrative work
- Supervisor
- Junior manager
- Junior professional e.g. trainee lawyer, architect etc.
- Engineer / IT / Computer professional
- Middle manager e.g. head of department, bank manager, etc.
- CEO / director of a small organisation
- Senior manager, large organisation e.g. CEO, MD, etc.
- Professional e.g. doctor, lawyer, architect, accountant
- Other office work
- Farmer / farm labourer e.g. less than 50 acres
- Farmer e.g. more than 50
- No previous occupation
- I do not wish to state
Option Two:

Thank you for taking the time to take part in this consultation. Your input will be used to inform RTÉ’s update of its Public Service Statement.

The questions that follow are open-ended and are designed to give you freedom to tell us what you think RTÉ should be doing and the principles it should observe. We don’t expect that you will want to answer all these questions but feel free to give your views on as many or as few topics as you wish. Duration approx. 20 + Minutes

Q1 How might you define RTÉ’s role in Irish life today?
Q2. In your opinion, what defining principles should guide RTÉ's activities?
Q3. If you think that there are principles that are important to RTÉ’s fulfilment of its public service remit that are missing from this list can you describe them in the box overleaf?

- To be accountable for all that it broadcasts and publishes
- To make a wide range of programme types available
- To uphold the democratic values enshrined in the Constitution, especially those relating to rightful freedom of expression
- To inform a greater understanding of the wider world
- To remain independent of any vested interests
- To preserve and promote traditional and contemporary Irish cultural expression
- To ensure that the quality of its programming is of the highest standards
- To encourage creativity and innovation in its programming and services
- To be responsive to the interests and concerns of the whole community on the island of Ireland
- To promote tolerance and encourage understanding of minorities in Irish society
- To provide value for money
- To provide services to Irish communities outside the island of Ireland
- To provide services that are accessible to people with disabilities where practical
- To provide programmes and services that are easily accessible on a range of devices
- To provide programmes and services for people of all age groups
- To reflect the world beyond Ireland
Q4. In your opinion, what are the most important activities RTÉ should undertake as Ireland’s largest Public Service Broadcaster?

Q5. RTÉ’s five free-to-air television channels, RTÉ One, RTÉ2, RTÉjr, RTÉ News Now, RTÉ One+1 together broadcast a comprehensive range of home produced and acquired programming across a wide range of genres, catering to mass and niche audiences. Is there anything RTÉ could do to improve its television channels and serve the public better?

Q6. Radio: RTÉ Radio provides four primary national stations, RTÉ Radio 1, RTÉ 2fm, RTÉ lyric fm and RTÉ Raidió na Gaeltachta, and five exclusively digital stations, RTÉ Radio 1Extra, RTÉ
Pulse, RTÉ Gold, RTÉ 2XM and RTÉjr. RTÉ’s Radio Services cover news and current affairs, arts, drama and documentary, entertainment, sport, general music, classical and specialist music, Irish language output, specialist youth music programming, and the best of international public radio. RTÉ also operates the only children’s radio station in Ireland. Is there anything RTÉ could do to improve its radio services and serve the public better?

Q7. News & Current Affairs: RTÉ News and Current Affairs provide easy to access, comprehensive, independent and impartial news and current affairs, television, on radio, online
and via mobile. Is there anything RTÉ could do to improve its news & current affairs and serve the public better?

Q8. Online and Mobile: RTÉ, online and on-mobile provides up-to-date news, current affairs and entertainment information, as well as access to RTÉ programmes and services, both live and on-demand via RTÉ player, RTÉ Radio player and RTÉ News Now and by podcast. Is there anything RTÉ could do to improve its online and mobile services and serve the public better?
Q9. Services for Irish communities abroad: RTÉ provides a range of services to enable the Irish abroad to connect with home including RTÉ News Now, RTÉ player, GAA Go, and RTÉ Radio player. Is there anything RTÉ could do to improve services for Irish communities abroad?

Q10. Teletext: RTÉ Aertel is RTÉ’s teletext service, incorporating news, sport, TV listings among other information. Is there anything RTÉ could do to improve RTÉ Aertel?
Performing Groups: RTÉ’s Orchestras, Quartet, and Choirs comprise two orchestras, the RTÉ National Symphony Orchestra and the RTÉ Concert Orchestra, two choirs, the RTÉ Philharmonic Choir and RTÉ Cór na nÓg and RTÉ supports a string quartet, the RTÉ Contempo Quartet. Is there anything RTÉ could do to improve its performing groups and serve the public better?

RTÉ operates SAORVIEW Ireland’s free-to-air digital television transmission network. 2RN formerly RTÉNL also provides a national analogue transmission network for RTÉ Radio. Is there anything RTÉ could do to improve its networks and serve the public better?
Q13. RTÉ Archives: including RTÉ Archives website, online exhibition and features and RTÉ’s Photographic, Television, Sound and Written Archives. Is there anything RTÉ could do to improve its archives and serve the public better?

The Broadcasting Act 2009 requires that RTÉ offers diversity in its programming and schedules. In your opinion, how could RTÉ improve its public service in each of these areas? Use the box on the next page.

- Coverage of cultural activities
- Coverage of sporting activities
- Informative programmes
- Programmes that cater for members of the community with special or minority interests
- Entertaining programmes
- Comprehensive range of programmes
- Educational programmes
- Irish language programmes
- Coverage of proceedings in the Houses of the Oireachtas and the European Parliament
- Programmes that reflect the cultural diversity of the whole island of Ireland
• News and current affairs programmes
• Programmes that respect human dignity
• Coverage of religious activities
• Programmes that cater for the wider community
• Coverage of national events
Q14. RTÉ is required to cater for the needs of the community generally as well as members of the community with special or minority interests. Is there any particular group that is underrepresented and you believe requires more attention by RTÉ?

Q15. Could RTÉ do more to address the particular concerns and interests of your community/region? How might this be done?
Q16. Could RTÉ do more to foster innovation and experimentation in programming? How might this be done?
Q17. If you have any other comments you would like to make that are relevant to this consultation please use this space.
Thank you for taking the time to give us your views.